

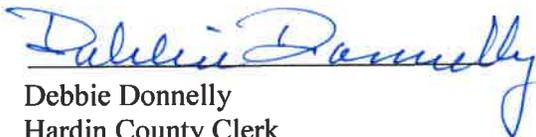
**HARDIN COUNTY FISCAL COURT  
RESOLUTION NO. 2015-055**

**BE IT RESOLVED**, upon the recommendation of Judge/Executive Harry L. Berry, to approve the third amendment to the Master Services Agreement with Securus Technologies to provide inmate telecommunication service within the Hardin County Detention Center.

**ADOPTED** by the Hardin County Fiscal Court in regular meeting of 14 April, 2015.

  
Harry L. Berry  
Hardin County Judge/Executive

ATTEST:

  
Debbie Donnelly  
Hardin County Clerk

**THIRD AMENDMENT  
TO  
MASTER SERVICES AGREEMENT**

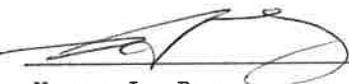
This **THIRD AMENDMENT** ("Third Amendment") is effective as of the last date signed by a party ("Third Amendment Effective Date") and amends and supplements that certain Master Services Agreement by and between Hardin County Detention Center ("you" or "Customer") and Securus Technologies, Inc. ("Provider", "we", or "Securus") dated March 27, 2012, as subsequently amended (collectively the "Agreement").

**WHEREAS** Customer and Provider are parties to the Agreement and desire to amend the terms as stated herein;

**NOW, THEREFORE**, as of the Third Amendment Effective Date and in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

1. **Term.** This Third Amendment shall commence on the Third Amendment Effective Date and shall remain in effect through the Term of the Agreement. Further, Section 4 of the Agreement is hereby amended to reflect that the Term shall be extended by twelve (12) months with a modified end date as of midnight, March 26, 2017. Notwithstanding anything to the contrary, the terms and conditions of the Agreement shall continue to apply for so long as we continue to provide the Applications to you after the expiration or earlier termination of this Agreement.
2. **Video Visitation.** In addition to the installation, maintenance and services of telecommunications equipment at the Facility(s) pursuant to this Agreement, Provider will deploy a Video Visitation System at the Facility(s) during the Term of the Agreement as more fully set forth in Video Visitation Schedule, attached hereto and incorporated herein by reference.
3. **ConnectUs Inmate Service Platform.** Provider will install and provision the Provider's ConnectUs Inmate Service Platform, which shall be configured with the applications set forth in the Schedule for ConnectUs Inmate Service Platform, attached hereto and incorporated herein by reference.
4. Notwithstanding anything to the contrary contained in the Agreement, in accordance with Federal Communications Commission 47 CFR Part 64 [WC Docket No. 12-375; FCC 13-113] – Rates for Interstate Calling Services - effective as of February 11, 2014, the Agreement shall be modified to reflect that the interstate call rates shall not exceed the rate caps set forth in the FCC Order. Further, in accordance with the FCC Order, effective as of February 11, 2014, no commission shall be paid on revenues earned through the completion of interstate calls of any type received from the Agreement.
5. Except as expressly amended by this Third Amendment, all of the terms, conditions and provisions of the Agreement shall remain in full force and effect.

EXECUTED as of the Third Amendment Effective Date.

<p><b>CUSTOMER:</b> Hardin County Detention Center</p> <p>By: </p> <p>Name: <u>Harry L. Berry</u></p> <p>Title: <u>County Judge/Executive</u></p> <p>Date: <u>April 14, 2015</u></p>	<p><b>PROVIDER:</b> Securus Technologies, Inc.</p> <p>By: _____</p> <p>Name: <u>Robert Pickens</u></p> <p>Title: <u>President</u></p> <p>Date: _____</p>
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**Please return signed contract to:**

**14651 Dallas Parkway  
Sixth Floor  
Dallas, Texas 75254**

**Attention: Contracts Administrator**

**Phone: (972) 277-0300**

**Schedule: SECURUS VIDEO VISITATION  
HARDIN COUNTY DETENTION CENTER (KY)**

This Securus Video Visitation Schedule is made part of and governed by the Master Services Agreement (the "Agreement") executed between Securus Technologies, Inc. ("we" or "Provider" or "Securus") and Hardin County Detention Center ("you" or "Customer"). The terms and conditions of the Agreement are incorporated herein by reference. This Schedule shall be coterminous with the Agreement.

Provider shall deploy a Video Visitation System as specified in Attachment 1 at the Facility(s) named in the chart below during the Term of the Agreement.

**TERMS:**

The parties acknowledge that Securus Video Visitation sessions shall be limited to twenty (20) minute and forty (40) minute sessions, and that the following session charges, plus applicable taxes/fees/surcharges, will apply to each remote Video Visitation session:

- During the first six (6) months after deployment, \$5.00 for a 20 minute session and \$8.00 for a 40 minute session;
- During the second six (6) months after deployment, \$8.99 for 20 minutes and \$11.99 for 40 minutes;
- Thereafter, a session charge not to exceed \$12.99.

Notwithstanding, Provider reserves the right, at its sole option, to offer promotional pricing at any time for as low as \$5.00 per session and to extend the duration of visitation sessions. If Customer wishes to offer free sessions for any reason other than as allowed pursuant to the Agreement, the applicable session charge as reflected above, plus applicable taxes/fees/surcharges, will be deducted from monthly Commission payments made to Customer. As used herein, "remote" Video Visitation sessions shall mean sessions where the inmate's visitor is visiting from a location not on Customer's premises. "On-site" Video Visitation sessions shall mean sessions where the inmate's visitor is visiting from a terminal located on Customer's premises.

Customer will allow Provider to market and promote the use of the Video Visitation System to the inmates, in-person visitors, phone call participants and potential friends and family end users of the System by allowing Provider to (a) distribute Securus' promotional literature in the Facility's visitation lobby; (b) unless otherwise prohibited by Customer's telephone service contract, add a recording to the IVR phone system promoting Securus Video Visitation Services to phone call participants; and (c) issue a joint press release regarding the execution of this agreement by both parties.

If applicable, all recorded Video Visitation sessions will have a standard retention of thirty (30) days from the recording date. It is the responsibility of Customer to remove any desired recordings from the housing location for permanent storage within thirty (30) days of their recordings as they may be permanently deleted by Provider after that time. Provider is not responsible for the loss or quality of any such recordings or the deletion of such recordings after thirty (30) days.

**PROVIDER FUNDING OF UPFRONT COSTS**

Attachment 1 (Video Visitation Schedule) indicates a specific dollar amount that Provider is willing to fund of the upfront costs of purchasing and installing the Video Visitation System (the "upfront costs"). Customer, at its option, may either accept or decline this funding by choosing one of the following options (place a check ("✓" or "X") next to option selected):

- Option 1:** Customer elects to accept the Provider funding of upfront costs set forth in Attachment 1 (Video Visitation Schedule). By choosing this option, Customer will implement the following additional requirements (which are designed to maximize the full utilization of the Video Visitation System at the Facility for paid Video Visitation sessions and thus allow Provider to recover such upfront funding over time):
1. Customer agrees that Video Visitation must be available for paid remote sessions seven (7) days a week for a minimum of forty (40) hours per Video Visitation terminal per week.
  2. For non-professional visitors, Customer will eliminate all face-to-face visitation through glass or otherwise at the Facility and will utilize video visitation for all non-professional on-site visitors. To allow for occasional glass visits, the Facility will allocate no more than thirty (30) per month.
  3. Customer shall allow inmates to conduct remote visits without quantity limits other than for punishment for individual inmate misbehavior.
  4. All on-site Video Visitation sessions shall be required to be scheduled at least 24 hours in advance, where practicable, and shall not exceed two (2) free on-site visits per inmate per week.
  5. All Video Visitation sessions must be scheduled online by the visitor by accessing Provider's website at [www.securustech.net](http://www.securustech.net).

6. Within six (6) months following deployment of the Video Visitation System, Customer shall make an effort to reach at least one (1) remote paid Video Visitation session per inmate per month.
7. Upon deployment of the Video Visitation System, Customer agrees to reduce on-site visitation availability to no more than forty (40) hours per week.

Option 2: Customer declines Provider funding of upfront costs and instead elects to pay all of the costs itself as set forth in Attachment 1 hereto. The seven additional requirements listed under Option 1 shall not apply.

**COMPENSATION:** (Paid Remote Video Visitation Only)

Provider shall pay Customer the commission percentage of the session charges paid to Provider, excluding applicable taxes/fees/surcharges, for Video Visitation sessions placed to Customer's Facilities as specified in the chart below (the "Video Visitation Commission"). Provider shall remit the Video Visitation Commission for a calendar month to Customer on or before the 30<sup>th</sup> day of the following calendar month in which the paid remote Video Visitation sessions were held (the "Payment Date"). All commission payments shall be final and binding upon Customer unless Provider receives written objection within sixty (60) days after the Payment Date.

**FACILITIES AND RELATED SPECIFICATIONS:**

Facility Name and Address	Type of Video Visitation	Video Visitation Commission Percentage (Paid Remote Video Visitation Only)
Hardin County Annex 211 S. Mulberry Street Elizabethtown, KY 42701	Remote Paid	20%
Hardin County Restricted Custody Building 100 Lawson Blvd. Elizabethtown, KY 42702	Remote Paid	20%
Hardin County Detention Center 100 Lawson Blvd. Elizabethtown, KY 42702	Remote Paid	20%

Customer is responsible for all Jail Management System (JMS) and Commissary integration fees as well as electrical installation, unless otherwise specified in Attachment 1.

**WARRANTY.** Provider warrants that the services it provides as contemplated in and by this Schedule will be performed in a good and workmanlike manner consistent with industry standards and practices. Provider further warrants that its agent(s) and/or employee(s) utilized by it in the performance of its obligations under this Schedule will be qualified to perform the contracted services. Should any errors or omissions arise in the rendering of the services under this Schedule, Provider will undertake to correct such errors or omissions within a reasonable time period. If Customer purchases from Provider any hardware components in connection with the services hereunder ("Hardware Components"), Provider warrants such components to be free from material defects under normal use, maintenance and service for a period of twelve (12) months from the date of installation of the Hardware Components. This warranty shall be conditional on Customer's compliance with the provisions of this Warranty section.

Provider makes no warranty with respect to low performance, damages or defects in any Hardware Component caused by misuse, misapplication, neglect or accident, nor does Company make any warranty as to any Hardware Component that has been repaired or altered in any way, which, in the sole judgment of Provider affects the performance or purpose for which the Hardware Component was manufactured.

When applicable, Provider shall provide the required replacement parts and components free of charge.

THE WARRANTY OBLIGATIONS OF PROVIDER WITH RESPECT TO THE HARDWARE COMPONENTS ARE STRICTLY LIMITED TO THE REPLACEMENT OF ANY DEFECTIVE HARDWARE COMPONENT. IN NO EVENT AND UNDER NO CIRCUMSTANCES SHALL THE LIABILITY OF PROVIDER EXCEED THE UNIT PRICE PAID BY CUSTOMER FOR ANY DEFECTIVE HARDWARE COMPONENT OR PART THEREOF.

EXCEPT AS EXPRESSLY SET FORTH HEREIN OR IN A SCHEDULE TO THE AGREEMENT, THE SERVICES AND ANY HARDWARE COMPONENT TO BE PROVIDED HEREUNDER ARE PROVIDED WITHOUT ANY OTHER WARRANTY OR GUARANTY OF ANY KIND AND PROVIDER DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**SOFTWARE LICENSE.** Provider grants Customer a personal, non-exclusive, non-transferable license (without the right to sublicense) to access and use certain proprietary computer software products and materials in connection with the Video Visitation System (the "Software"). The Software includes any upgrades, modifications, updates, and additions to existing features that Provider implements in its discretion (the "Updates"). Updates do not include additional features and significant enhancements to existing features. Customer is the license holder of any third-party software product Provider obtains on Customer's behalf. Customer authorizes Provider to provide or preinstall the third-party software and agree that Provider may agree to the third-party End User License Agreements on Customer's behalf. Customer's rights to use any third-party software product that Provider provides shall be limited by the terms of the underlying license that Provider obtained for such product. The Software is to be used solely for Customer's internal business purposes in connection with the Video Visitation

system at the Facilities. Customer will not (i) permit any parent, subsidiary, affiliated entity, or third party to use the Software, (ii) assign, sublicense, lease, encumber, or otherwise transfer or attempt to transfer the Software or any portion thereof, (iii) process or permit to be processed any data of any other party with the Software, (iv) alter, maintain, enhance, disassemble, decompile, reverse engineer or otherwise modify the Software or allow any third party to do so, (v) connect the Software to any products that Provider did not furnish or approve in writing, or (vi) ship, transfer, or export the Software into any country, or use the Software in any manner prohibited by the export laws of the United States. Provider is not liable with regard to any Software that Customer uses in a prohibited manner.

**OWNERSHIP AND USE.** The Video Visitation System and Software shall at all times remain Provider's sole and exclusive property. Provider (or Provider's licensors, if any) have and will retain all right, title, interest, and ownership in and to (i) the Software and any copies, custom versions, modifications, or updates of the Software, (ii) all related documentation, and (iii) any trade secrets, know-how, methodologies, and processes related to Provider's Applications, the Video Visitation System, and Provider's other products and services (the "Materials"). The Materials constitute proprietary information and trade secrets of Provider and its licensors, whether or not any portion thereof is or may be the subject of a valid copyright or patent.

**LEGALITY/LIMITED LICENSE AGREEMENT:** For services related to applications which may allow Customer to monitor and record inmate visitation sessions, by providing the application, Provider makes no representation or warranty as to the legality of recording or monitoring such sessions. Customer may utilize settings to disable the monitoring and recording function to prevent monitoring and recording of private sessions (i.e., attorney client privileged communications, clergy visits, etc.) which shall be Customer's sole responsibility to identify, approve and disable. Further, Customer retains custody and ownership of all recordings; however Customer grants Provider a perpetual limited license to compile, store, and access recordings for purposes of (i) complying with the requests of officials at the Facility, (ii) disclosing information to requesting law enforcement and correctional officials as they may require for investigative, penological or public safety purposes, (iii) performing billing and collection functions, or (iv) maintaining equipment and quality control purposes. This license does not apply to recordings of inmate visitation sessions with their attorneys or to recordings protected from disclosure by other applicable privileges

IN WITNESS WHEREOF, the parties have caused this Video Visitation Schedule to be executed as of the Third Amendment Effective Date by their duly authorized representatives.

<b>CUSTOMER:</b> Hardin County Detention Center By:  Name: Harry L. Berry Title: County Judge/Executive	<b>PROVIDER:</b> Securus Technologies, Inc. By: _____ Name: Robert Pickens Title: President
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**Schedule: ConnectUs Inmate Service Platform  
HARDIN COUNTY DETENTION CENTER (KY)**

This Schedule is between Securus Technologies, Inc. ("Provider"), and Hardin County Detention Center ("Customer") and is part of and governed by the Master Services Agreement (the "Agreement") between the parties. The terms and conditions of the Agreement are incorporated herein by reference. This Schedule shall be coterminous with the Agreement.

**CONNECTUS INMATE SERVICE PLATFORM**

**DESCRIPTION:**

**ConnectUs Inmate Service Platform.** ConnectUs is a secure, comprehensive inmate communications and services platform that allows for the consolidation of assorted inmate activities in a single, unified interface with a customized mix of applications ("Applications"). ConnectUs allows inmates to use multiple Applications at the same time and automatically prioritizes scheduled communications events to take precedence over non-scheduled events.

**GENERAL TERMS AND CONDITIONS:**

**1. PROVISION OF SERVICE**

Provider will make the following Services available to Customer through its ConnectUs Inmate Service Platform (collectively, the "Service") at the Facility(s) named in the chart below during the Term of the Agreement, subject to the terms of the Agreement, this Schedule and each mutually acceptable written ordering document for the Service executed by both Customer and Provider (each, a "Sales Order Form"): (a) the services ordered by Customer as specified in the Sales Order Form attached hereto as Attachment 1 and incorporated herein by this reference; and (b) any additional services ordered pursuant to a mutually acceptable amendment to the Agreement executed by both Customer and Provider.

Facility Name and Address
Hardin County Annex 211 S. Mulberry Street Elizabethtown, KY 42701
Hardin County Restricted Custody Building 100 Lawson Blvd. Elizabethtown, KY 42702
Hardin County Detention Center 100 Lawson Blvd. Elizabethtown, KY 42702

**2. GRANT OF RIGHTS; OWNERSHIP OF PROPERTY; USE AND RESTRICTIONS**

**2.1 Grant of Rights.** Subject to the terms of the Agreement and this Schedule: (a) Provider hereby grants Customer a non-exclusive, non-transferable right during the Term of the Agreement to access and use the Service solely for Customer's internal business purposes as contemplated herein, subject to the Service scope and pricing specified herein and the applicable Sales Order Form; and (b) Customer hereby grants Provider a non-exclusive, non-transferable right to use the electronic data specifically pertaining to Customer and/or its users that is submitted into the Service (collectively, "Customer Data") as necessary for the limited purpose of performing the Service.

**2.2 Ownership.** Provider and its licensors and suppliers own and retain all right, title, and interest in and to the following (collectively, "Provider Property"): (a) the Service and all other software, hardware, technology, documentation, and information provided by Provider in connection with the Service; (b) all ideas, know-how, and techniques that may be developed, conceived, or invented by Provider during its performance under the Agreement; and (c) all worldwide patent, copyright, trade secret, trademark and other intellectual property rights in and to the property described in clauses (a) and (b) above. Except as otherwise expressly authorized herein or by Provider in writing, the non-exclusive use rights set forth in the Agreement are the entirety of Customer's rights in connection with the Provider Property. Customer owns and retains all right, title, and interest in and to the Customer Data and all intellectual property rights therein. Except as otherwise expressly authorized herein or by Customer in writing, the non-exclusive use rights set forth in the Agreement are the entirety of Provider's rights in connection with the Customer Data.

**2.3 Use and Restrictions.**

(a) Except as expressly permitted under the Agreement or this Schedule, Customer shall not directly or indirectly do any of the following: (i) access, use, sell, distribute, sublicense, or commercially exploit any Provider Property or any rights under the Agreement, including without limitation any access or use of any Provider Property; (ii) knowingly introduce any infringing, obscene, libelous, or otherwise unlawful data or material into the Service; (iii) copy, modify, or prepare derivative works based on Provider Property; (iv) reverse engineer, decompile, disassemble, or attempt to derive source

code from any Provider Property; or (v) remove, obscure, or alter any intellectual property right or confidentiality notices or legends appearing in or on any aspect of any Provider Property.

- (b) At Provider's sole and reasonable discretion, certain of the selected Applications will be made available only during times which would not otherwise interfere with the use of Provider's revenue generating Applications and services.
- (c) Applications ordered by Customer may be disabled by Customer at any time during the Term of the Agreement upon written notice to Provider by an authorized representative of Customer; provided, however, Customer shall remain responsible for paying the Annual Subscription and Hosting Fee according to the Agreement, this Schedule and Sales Order Form(s) set forth in Attachment 1, unless otherwise agreed by both parties pursuant to a written and signed amendment.
- (d) Provider may deny the publication of certain documents, videos or forms in connection with the Service, if in Provider's sole and reasonable discretion, such materials are in conflict with the provision of Provider's Service hereunder.
- (e) Customer shall allow Provider to display videos, documents and digital messages to inmates through ConnectUs to promote Provider's new and existing services, products and features.
- (f) Provider is not responsible and hereby disclaims any liability for any and all content of the third party Applications and any documents, videos or forms published by Customer or from outside sources.

### 3. WARRANTIES AND LIMITATIONS

#### 3.1 Service Warranties.

- (a) Provider warrants that the services it provides as contemplated in and by this Schedule will be performed in a good and workmanlike manner consistent with industry standards and practices. Provider further warrants that its agent(s) and/or employee(s) utilized by it in the performance of its obligations under this Schedule will be qualified to perform the contracted services. Should any errors or omissions arise in the rendering of the services under this Schedule, Provider will undertake to correct such errors or omissions within a reasonable time period. If Customer purchases from Provider any hardware components in connection with the services hereunder ("Hardware Components"), Provider warrants such components to be free from material defects under normal use, maintenance and service for a period of twelve (12) months from the date of installation of the Hardware Components.
- (b) Provider makes no warranty with respect to low performance, damages or defects in any Hardware Component caused by misuse, misapplication, neglect or accident, nor does Provider make any warranty as to any Hardware Component that has been repaired or altered in any way, which, in the sole judgment of Provider affects the performance or purpose for which the Hardware Component was manufactured.

#### 3.2 Limitation of Warranty.

- (a) THE WARRANTY OBLIGATIONS OF PROVIDER WITH RESPECT TO THE HARDWARE COMPONENTS ARE STRICTLY LIMITED TO THE REPLACEMENT OF ANY DEFECTIVE HARDWARE COMPONENT. IN NO EVENT AND UNDER NO CIRCUMSTANCES SHALL THE LIABILITY OF PROVIDER EXCEED THE UNIT PRICE PAID BY CUSTOMER FOR ANY DEFECTIVE HARDWARE COMPONENT OR PART THEREOF.
- (b) EXCEPT AS EXPRESSLY SET FORTH HEREIN OR IN A SCHEDULE TO THE AGREEMENT, THE SERVICES AND ANY HARDWARE COMPONENT TO BE PROVIDED HEREUNDER ARE PROVIDED WITHOUT ANY OTHER WARRANTY OR GUARANTY OF ANY KIND AND PROVIDER DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

- 3.3 Professional Responsibility. As between Customer and Provider, Customer assumes full responsibility for the use of information provided through the Application(s) for patient care. Clinical information, if any, in the Applications is intended as a supplement to, and not a substitute for, the knowledge, expertise, and judgment of professional personnel. Customer acknowledges that the professional duty to the patient in providing healthcare services lies solely with the healthcare professional providing patient care services. Provider disclaims liability for the use of any information provided by, or results obtained from, the Applications used by professional personnel. Provider, its affiliates and licensors, are not liable for actions of Customer or its authorized users, which may result in any liability due to malpractice or failure to warn. Provider provides no medical or other professional advice in connection with the Applications and the information contained therein. The parties acknowledge that a licensed professional is responsible for independently reaching any medical or other professional judgment and for any resulting diagnosis and treatments, notwithstanding any use of the Applications by such professional.

EXECUTED as of the Third Amendment Effective Date.

**CUSTOMER:**

Hardin County Detention Center

By:



Name: Harry L. Berry

Title: County Judge/Executive

**PROVIDER:**

Securus Technologies, Inc.

By:



Name: Robert Pickens

Title: President

**ConnectUs Inmate Service Platform**

**SALES ORDER FORM**  
**SERVICE DESCRIPTIONS**

**APPLICATIONS**

Provider, through ConnectUs, offers the following Applications. The Applications, which have been ordered by Customer are reflected on the Price Page, which follows.

**Video Visitation Application**

The ConnectUs Video Visitation Application is designed to assist Customer in providing video face-to-face visits between inmates and the inmates' friends and family members. The Video Visitation Application allows an inmate to engage and join a scheduled video visitation with friends and family and also allows the inmate to view upcoming scheduled visits using the ConnectUs touch screen. This Application requires an executed agreement between Provider and Customer for Provider's Securus Video Visitation.

**Phone Call Application**

The ConnectUs Phone Call Application is designed to allow inmates to place calls, which go through Securus' centralized Secure Call Platform ("SCP"). Simply by pressing the Phone Call icon on the touch screen of ConnectUs, inmates may dial the digits to place a phone call, utilize the hand set to talk to the called party and end the call. This Application requires an executed agreement between Provider and Customer for Provider's SCP Call Platform.

**Inmate Forms (Grievance) Application**

The Inmate Forms (Grievance) Application is designed to assist Customer in the efficient management of inmate grievances, through the systematic receipt, routing and categorization of grievance situations, as well as a tracking system that improves efficiencies, enabling improved response times and metrics useful in assessments and resource allocations. Provider will retain and provide Customer access to the data for the term of the Agreement.

**Third Party Vendor Commissary Application**

The ConnectUs Third Party Vendor Commissary Application is designed to assist Customer in making available to inmates a display icon to Customer's third party commissary vendor websites to enable an automated means for inmates to order commissary goods.

**Website Education Application (URL)**

The ConnectUs Website Education Application is designed to assist Customer in making available to the inmates Customer-approved third party vendor websites to aide in Customer's provision of education to inmates.

**Inmate Videos Application (.MP4)**

The ConnectUs Inmate Videos Application is designed to assist Customer in enhancing communications with inmates by allowing multiple Customer-approved videos.

**Inmate Handbook Application (.PDF)**

The ConnectUs Inmate Handbook Application is designed to assist Customer in efficiently publishing common documents (PDFs) to inmates, including the Inmate Handbook, for continuous access to Customer's most up-to-date information.

**Emergency Visitation Application**

The ConnectUs Emergency Visitation Application is designed to assist Customer to be informed of emergency situations. By clicking the Emergency Visitation icon, the inmate will immediately activate the system to initiate a request for a video call with Customer staff to report an emergency situation.

**Sick Call Application**

The ConnectUs Sick Call Application is designed for Customer to assist inmates to report symptoms to Facility health officials. Launching the Sick Call Application presents a sick form for the inmate to identify his/her symptoms.

**Self-Op Commissary Ordering Application**

The ConnectUs Self-Op Commissary Ordering Application is designed to assist Customer administrators to configure its commissary product line within ConnectUs in order to enable an automated means for inmates to order commissary goods.

**Attachment 1  
HARDIN COUNTY DETENTION CENTER (KY)**

**ConnectUs Inmate Service Platform  
SALES ORDER FORM  
Price Page**

Type	Description	One Time / Recurring	Price/Unit	QTY	Total
Hardware	Video Visitation Terminals – single handset (inmate side)	One time	\$ 4,000.00	33	\$ 132,000.00
	Video Visitation Terminals – single handset (visitor side)	One time	\$ 4,000.00	0	--
	Video Visitation Terminals – dual handset (visitor side)	One time	\$ 4,250.00	10	\$ 42,500.00
	Mobile Cart, including UPS Battery Back Up	One time	\$ 1,440.00	0	--
Installation and Implementation (Software Application is one time per App, per contract)	Network Wiring	One time	\$ 500.00	0	--
	Electrical Wiring*	One time	\$ 1,500.00	0	--
	Hardware Installation	One time	\$ 500.00	43	\$ 21,500.00
	JMS and 3 <sup>rd</sup> party Vendor integration**	One time	\$ 2,500.00	1	\$ 2,500.00
	Software Application Setup:	One time			
	• Securus Video Visitation Application	One time	\$ 3,975.00	1	\$ 3,975.00
	• Phone Call Application	One time	\$ 0.00	1	\$ 0.00
	• Inmate Forms (Grievance) Application	One time	\$ 10,000.00	1	\$ 10,000.00
	• Inmate Handbook Application (.PDF)	One time	\$ 3,975.00	1	\$ 3,975.00
	• Third Party Vendor Commissary Application	One time	\$ 3,975.00	1***	--
	• Website Education Application (URL)	One time	\$ 10,000.00	0	--
	• Inmate Videos Application (.MP4)	One time	\$ 3,975.00	0	--
	• Self-Op Commissary Ordering Application	One time	\$ 3,975.00	0	--
• Emergency Visitation Application	One time	\$ 3,975.00	0	--	
• Inmate Sick Form	One time	\$ 3,975.00	1	\$ 3,975.00	
Annual Subscription and Hosting Fee (per App, per Terminal, per year)	Securus Video Visitation Application	Recurring	\$ 250.00	43	\$ 10,750.00
	Phone Call Application	Recurring	\$ 0.00	33	\$ 0.00
	Inmate Forms (Grievance) Application	Recurring	\$ 500.00	33	\$ 16,500.00
	Inmate Handbook Application (.PDF)	Recurring	\$ 250.00	33	\$ 8,250.00
	Third Party Vendor Commissary Application	Recurring	\$ 500.00	33***	--
	Website Education Application (URL)	Recurring	\$ 500.00	0	--
	Inmate Videos Application (.MP4)	Recurring	\$ 250.00	0	--
	Self-Op Commissary Ordering Application	Recurring	\$ 250.00	0	--
	Emergency Visitation Application	Recurring	\$ 250.00	0	--
Inmate Sick Form	Recurring	\$ 250.00	33	\$ 8,250.00	
Misc.	Video Visitation Recording Retention (30 days)	One Time	\$ 100.00	33	\$ 3,300.00
	Annual Terminal Extended Hardware Maintenance	Recurring	\$ 500.00	43	\$ 21,500.00
	On-Site Training (per day)	One time	\$ 2,000.00	2	\$ 4,000.00

Term: 2  
 One-Time Cost: \$ 225,225.00  
 Annual Subscription and Hosting Cost (per year): \$ 65,250.00  
**Total Cost: \$ 355,725.00**  
 Securus Investment: \$ 355,725.00  
 Customer One-Time Investment: \$ --  
 Customer Recurring Investment: \$ --

\* Customer responsible for electrical wiring.

\*\* Customer responsible for JMS/Commissary integration fees, if applicable.

\*\*\* Provider will deploy a Third Party Vendor Commissary App on up to 33 terminals, once an agreement has been executed by and between Provider and Kimble's for such app. In addition, Provider will provide a law library solution on up to 3 terminals.

If the Agreement is terminated for any reason before the end of the Term, Customer will refund to Provider the prorated amount of the Securus Investment, as set forth in the chart hereinabove. Customer shall pay any such refund within ten (10) days after any such termination, or at Provider's election, it may deduct the refund from any Commission owed to Customer.